

## Graffiti Abatement Plans (GAP) for Utilities and External Partners Pursuant to Ordinance 2007-05-03-0480

Agency	Infrastructure	Reporting Number	Reporting Email	Response Time
AT&T	Cabinets, huts and pedestals	1(800)246-8464		5 to 14 days
	Buildings	1(214)268-1023		Within 14 days
BexarMet Water District	Facility signs, fences, fire hydrants, buildings, vehicles/equipment	(210)354-6545	<a href="mailto:cdaylong@bexarmet.org">cdaylong@bexarmet.org</a>	5 to 14 days
Clear Channel	Water storage tanks	(210)354-6548	<a href="mailto:cdaylong@bexarmet.org">cdaylong@bexarmet.org</a>	120 days
	Billboards	(210)227-3451		5 - 10 days
	Transformers, utility poles, gas and electric meters, metering enclosures, regulators, gas pipes, towers, substation equipment on CPS Energy property and easements	(210)353-2222		10 business days
CPS Energy		(210)320-4000	<a href="mailto:Andrew.Gonzalez@corp.grandecom.com">Andrew.Gonzalez@corp.grandecom.com</a>	48-72 hours
Grande Communications	Service centers, pump stations, lift stations, recycle treatment plants, recycled water tanks (buildings and signs)	(210)704-SAWS		10-15 business days
San Antonio Water System (SAWS)	Highway signs, underpasses, etc	623-4431		
Texas Department of Transportation	Box's, pedestals and buildings.	(210)244-0500		15-20 days
Time Warner	Railroad related infrastructure	(888)877-7267		
Union Pacific	829 bus shelters, 4,038 bus stop benches, 6,892 bus stop signs, VIA vehicles and property sites	(210)362-2020		1-3 business days
VIA Metropolitan Transit				

Traffic signs, signal boxes, drainage channels, retaining walls, curbs, sidewalks and Parks can be reported to 311 (24/7).